



ONLINE PARTICIPANT INFORMATION STATEMENT

Housing and homelessness policy in the COVID-19 pandemic and recession: crisis, innovation and building back better
Chief Investigator: Prof. Hal Pawson

1. What is the research study about?

You are invited to take part in this research study. The research study aims to examine rapid policy changes in response to the COVID-19 emergency, regarding housing security and evictions, housing and income support payments, and homelessness. This survey asks about your experiences with rental negotiations in the COVID-19 emergency.

2. Who is conducting this research?

The study is being carried out by the following researchers: Prof. Hal Pawson, Dr Chris Martin, Dr Sian Thompson and Dr Alistair Sisson, City Futures Research Centre.

Research Funder: This research is being funded by Mission Australia, National Shelter and the UNSW-ACOSS Poverty and Inequality Partnership. The study runs in parallel with UK research led by the Collaborative Centre for Housing Evidence (CaCHE) at Glasgow University.

3. Inclusion/Exclusion Criteria

Before you decide to participate in this research study, we need to ensure that it is ok for you to take part. The research study is looking recruit people who meet the following criteria:

- Lived in a rented dwelling in Australia on 29 March 2020
- Are aged 18 or older

4. Do I have to take part in this research study?

Participation in any research study is voluntary. If you do not want to take part, you do not have to.

5. What does participation in this research require, and are there any risks involved?

If you decide to take part in the research study, we will ask you to read the information carefully (ask questions if necessary) and complete an online survey. The survey will ask questions about negotiations and changes in your rental arrangements during the COVID-19 emergency (since 29 March), and some background questions on you. It should take approximately 5-10 minutes to complete.

Reimbursement/Incentives: When you have completed the survey, you can enter your contact details to go into a prize draw for a \$500 gift voucher. The details you provide will only be used to contact you if your name is drawn.

6. What will happen to information about me?

Submission of the online questionnaire is an indication of your consent. By clicking the 'I agree, continue to survey' button you are providing your permission for the research team to collect and use the information you give for the purpose of the research study.

The research team will store the data collected from you for this research project for a minimum of 5 years after the publication of the research results or 7 years after the completion of the research, whichever is longer.

The information about you will be stored in a format that does not disclose your identity. Information collected from you in an electronic format will be stored on a UNSW password protected OneDrive only accessible to the approved research investigators.

Research publications will not disclose any identifying information. We will not share or disclose any identifying information except where required by law.



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The information you provide is personal information for the purposes of the Privacy and Personal Information Protection Act 1998 (NSW). You have the right of access to personal information held about you by the University, the right to request correction and amendment of it, and the right to make a complaint about a breach of the Information Protection Principles as contained in the PPIP Act. Further information on how the University protects personal information is available in the [UNSW Privacy Management Plan](#).

7. How and when will I find out what the results of the research study are?

The research team intend to publish and report the results of the research. All Information will be published in a way that will not identify you.

If you would like to receive a copy of the results you can let the research team know by inserting your email address at the end of the survey. We will only use these details to send you the results of the research.

8. What if I want to withdraw from the research study?

If you do consent to participate, you may withdraw at any time. You can do this by closing the questionnaire. If you withdraw from the research, we will destroy any information that has already been collected. Once you have submitted the questionnaire however, we will not be able to withdraw your responses as the questionnaire is anonymous.

9. What if I have a complaint or any concerns about the research study?

If you have a complaint regarding any aspect of the study or the way it is being conducted, please contact the UNSW Human Ethics Coordinator:

Complaints Contact

Position	Human Research Ethics Coordinator
Telephone	+ 61 2 9385 6222
Email	humanethics@unsw.edu.au
HC Reference Number	HC200603

10. What should I do if I have further questions about my involvement in the research study?

The person you may need to contact will depend on the nature of your query. If you require further information regarding this study or if you have any problems which may be related to your involvement in the study, you can contact the following member/s of the research team:

Research Team Contact Details

Name	Dr Chris Martin
Position	Senior Research Fellow
Telephone	(02) 8263 8577
Email	c.martin@unsw.edu.au

Chief Investigator

Name	Prof. Hal Pawson
Position	Associate Director, City Futures Research Centre
Telephone	02 93855078
Email	h.pawson@unsw.edu.au



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Consent Form – Participant providing own consent

Declaration by the participant

By clicking the 'I agree, continue to survey' button:

- I understand I am being asked to provide consent to participate in this research study;
- I have read the Participant Information Statement, or it has been provided to me in a language that I understand;
- I provide my consent for the information collected about me to be used as described in section 6 of this document.
- I understand that if necessary, I can ask questions and the research team will respond to my questions.
- I freely agree to participate in this research study as described and understand that I am free to withdraw at any time during the study and withdrawal will not affect my relationship with any of the named organisations and/or research team members;
- I understand that the results of the research will be made available on the City Futures Research Centre website.